



Terms and Conditions – Attendance Ultrasound Courses

Please read these terms and conditions carefully and make sure that you understand them before ordering any services from this Site. By ordering any of the services on this Site, you are deemed to have accepted and agree to be bound by these terms and conditions.

- Places on the courses are limited and are allocated on a first come first served basis. Reserved places will only be held for a limited period of time (such as 24 hours), as stated in the email reply to request a reservation.
- The contract between SK Veterinary Services/VetArtis and you, the delegate, starts once we send you the booking email confirming your order. Your place is only confirmed once we have received payment.
- Reserved places must be paid in full at least 28 calendar days before the course date.
- Payment by bank transfer/BACS only.
- You have the right to cancel your booking within 7 working days of the order date. This cancellation notice must be received in writing and confirmation of delivery by return email ensures the cancellation notice has been received. If you meet these requirements, you will receive a full refund.
- Cancellations received less than 28 days before the course date will not be refunded or rescheduled. SK Veterinary Services/VetArtis cannot assume liability for delegate non-attendance resulting from adverse weather conditions, travel delays, illness or similar. It is highly recommended that you take out insurance to cover this.
- Course bookings that cannot be refunded can be transferred to another person with consent from SK Veterinary Services/VetArtis without additional charge.
- All cancellations must be made in writing.
- SK Veterinary Services/VetArtis reserves the right to alter the programme, date, venue and speakers should this become necessary.
- If it is necessary for SK Veterinary Services/VetArtis to cancel a course, delegates will receive a full refund of the course fees but will not be responsible for any additional costs incurred by the delegate such as, but not restricted to, travel and accommodation expenses and loss of earnings.
- SK Veterinary Services/VetArtis shall be under no liability if unable to carry out a course for any reason beyond its control including but not limited to, Acts of God, Legislation, war, fire, flood, drought, failure of power supply, lock-out, strike, or other action taken by suppliers. SK



VetArtis

Veterinary Services/VetArtis will aim to give delegates as much notice as possible and the course will be rearranged.

- Courses will only include the parts detailed in the booking confirmation email. All courses are non-residential.
- Discounts offered for dogs provided for practical ultrasound courses are dependent on the dog's suitability for this purpose. Prior to the course the delegate wishing to bring a dog and claim a discount will be emailed information as to the requirements of the dog and the delegates acceptance of these. If the dog is subsequently found to be unsuitable for the training the discount may be withdrawn and the delegate will be required to pay the amount of the discount to SK Veterinary Services/VetArtis.
- These Terms and Conditions are governed by the laws of England and Wales. SK Veterinary Services/VetArtis reserves the right to amend these Terms and Conditions and the contents, prices and information provided on this website from time to time and without notice.
- SK Veterinary Services/VetArtis is compliant with the Data Protection Act. We do not share any customer details with any third parties.